Application/Control No. 09/632,341 Applicant(s)/Patent Under Reexamination JORDAN ET AL. Examiner Rachel L. Porter Art Unit 3626 Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-2001/0025247	09-2001	NAGAI et al.	705/7
	В	US-5,278,751 A	01-1994	Adiano et al.	705/10
	С	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	Н	US-			· · · · · ·
	1	US-			
	j	US-			•
	к	US-			
	L	US-			
	м	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N	WO 9853416 A1	11-1998	World Intellect	OUIMET et al.	G06F 17/60
	0					
	Р					
	Q					
	R					
	s					
	Т					

NON-PATENT DOCUMENTS

		NON-PATENT DOCUMENTS
*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
*	υ	Davis, William and Yen, David. "The Information System Consultant's Handbook: Systems Analysis and Design." CRC Press. December 1998.
	٧	Feurer, Rainer and Chaharbaghi, Kazem. "Performance Measurement in Strategic Change." Benchmarking for Quality Managment and Technology. 1995 vol. 2 no. 2, pp. 64.
	w	
	х	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.